

Ready-to-B for Services

The pre-configured solution for your business needs.
Simple, business process driven : the best-fit SAP application for mid-market companies in Services industry.

Fact Sheet



Your company is acting in the Services industry. You wish to grow by extending your services portfolio with offerings related to maintenance and repair services.
Your service activities are belonging to techniques and equipment management or related to people management.
You need a complete business solution managing complex business processes with a maximum of flexibility driving a better customer reactivity and performance improvement.

Preconfigured and Fast Implementation

Our Solution

Based on the **SAP Best Practices for Services** and on a **150 man-months experience** of your industry, **SOA People** developed a preconfigured template for the Service sector.

The **Ready-to-B for Services** business solution gives the opportunity to Midsize companies to implement fastly a powerful and flexible solution that fits your business needs.

Three **Ready-to-B for Service** solutions are available:

- After sales services management
- Service provider management
- Renting management

Different sectors can be tackled with this solution:

Airlines, Airports, Broadcasting, Hospitality, IT Services, Logistic Service Providers, Manufacturing and MRO, Railway Services, Real Estate, Industrial launderers, building maintenance, Heavy Equipment Rental, Security Systems Services; Repair Services, Survey Services, Equipment Maintenance, etc ...

The right solution to manage:

- Service contract
- Complex maintenance (preventive, curative, corrective)
- Service call
- Scheduling and execution intervention
- Periodical Billing
- Time and material or fixed price billing
- Profitability analysis
- Repair and Return material process
- Refurbishment and retrofit process
- Warranty follow up
- Complex project execution to simple daily intervention
- Complete stock and purchasing process for service
- Renting of a material with or without workforce management



Summary

High speed execution process, from detailed to aggregate cost and revenue follow up to improve the processes and the service selection, complex contract management (with configuration), Complete project management , different renting processes. From simple to complex Human Resource Management, are some of the critical aspects of your business, **Ready-to-B for Services** will give you an added value.